

MAINTENANCE CONTRACTING AND OUTSOURCING

Start Date:	24/11/2025	End Date:	28/11/2025
Categories:	Engineering & Maintenance	Venues:	London
Formats:	In Person	Instructors:	

OVERVIEW

This course equips maintenance and engineering professionals with the knowledge to effectively manage contracting and outsourcing strategies. Participants will gain skills in contractor selection, performance monitoring, and contract design to ensure cost-effective, safe, and reliable maintenance operations.

OBJECTIVES

By the end of this course, participants will be able to:

- Understand the strategic rationale for maintenance outsourcing.
- Develop and evaluate maintenance outsourcing contracts and SLAs.
- Apply best practices for contractor selection, supervision, and integration.
- Monitor contractor performance with KPIs and compliance tools.
- Reduce costs while improving maintenance quality and safety.

COURSE OUTLINE

1- Fundamentals of Maintenance Contracting and Outsourcing
2- Developing Service Level Agreements (SLAs) and Performance-Based Contracts
3- Contractor Prequalification, Selection, and Risk Management
4- Contractor Supervision, Integration, and Safety Control
5- Measuring and Improving Contract Performance

TARGET AUDIENCE

All supervisory levels, Maintenance engineers, plant managers, contract administrators, procurement professionals, and asset management personnel.

METHODOLOGY

Case studies, outsourcing decision frameworks, KPI dashboards, contract simulation exercises, and group analysis of contractor scenarios.

CONCLUSION

Participants will leave with the tools to design and manage effective maintenance outsourcing agreements that align with operational and strategic goals.

DAILY AGENDA

Day 1: Maintenance & Make-or-Buy

Examine outsourcing drivers, challenges, and contractor roles.

Day 2: Write Smart Contracts

Design SLAs and performance clauses tailored to maintenance needs.

Day 3: Choose the Right Partner

Assess, prequalify, and onboard contractors with care.

Day 4: Monitor the Work

Use KPIs and audits to drive accountability and safety.

Day 5: Sustain the Value

Optimize long-term partnerships and reduce total cost of ownership.

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