

CRISIS EMERGENCY RESPONSE PLANNING

Start Date:	04/01/2027	End Date:	08/01/2027
Categories:	HSSE	Venues:	London
Formats:	In Person	Instructors:	

OVERVIEW

This program equips professionals to design, implement, and manage effective crisis and emergency response systems. It focuses on proactive planning, communication strategies, simulations, and recovery measures to ensure operational continuity and minimize disruptions.

OBJECTIVES

By the end of this course, participants will be able to:

- Understand principles of crisis and emergency management.
- Conduct threat and vulnerability assessments.
- Develop comprehensive crisis response plans.
- Establish emergency command structures.
- Implement crisis communication strategies.
- Conduct drills and evaluate response readiness.
- Integrate crisis planning into business continuity frameworks.
- Comply with regulatory emergency requirements.

COURSE OUTLINE

- Fundamentals of Crisis and Emergency Management
- Threat Analysis and Vulnerability Assessment
- Designing Crisis Response Plans
- Roles, Teams, and Command Structures
- Crisis Communication Strategies
- Emergency Response and Evacuation Plans
- Simulation and Drill Planning
- Compliance and Legal Considerations
- Recovery and Business Continuity
- Post-Crisis Evaluation and Lessons Learned

TARGET AUDIENCE

Crisis managers, HSE officers, emergency coordinators, operations managers, risk professionals, and business continuity planners.

METHODOLOGY

Lectures, case studies, team-based planning workshops, simulation drills, and role-playing crisis scenarios for hands-on learning.

CONCLUSION

Participants will leave equipped to manage crises confidently, establish robust response systems,

and ensure organizational resilience during emergencies.

DAILY AGENDA

Day 1: Intro to Crisis Management

Crisis principles, emergency types, threat assessments, and stakeholder impact analysis.

Day 2: Response Planning Framework

Team structures, role assignments, and hands-on plan development workshop.

Day 3: Crisis Communication

Media management, messaging strategies, stakeholder engagement, and miscommunication case study.

Day 4: Emergency Drill & Simulation

Real-time decision-making, emergency drills, and tabletop simulation exercises.

Day 5: Recovery & Post-Crisis Analysis

Business continuity planning, documentation, regulatory compliance, and final presentations.

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