

LEADERSHIP & CRISIS MANAGEMENT IN EMERGENCY SITUATIONS

Start Date:	10/01/2027	End Date:	14/01/2027
Categories:	HSSE	Venues:	Dubai
Formats:	In Person	Instructors:	

OVERVIEW

This program equips leaders with the essential skills to navigate and manage complex emergency situations effectively. Participants will learn to apply Incident Command System (ICS) principles, conduct rapid risk assessments, and implement robust communication strategies to ensure safety, minimize impact, and facilitate swift recovery.

OBJECTIVES

By the end of this course, participants will be able to:

- Apply Incident Command System (ICS) principles to structure emergency response.
- Develop and execute effective crisis communication plans for diverse stakeholders.
- Conduct rapid risk assessments and implement appropriate mitigation strategies.
- Lead and motivate teams under high-pressure emergency conditions.
- Facilitate post-incident analysis and implement lessons learned for continuous improvement.

COURSE OUTLINE

1- Foundations of Emergency Leadership and ICS
2- Crisis Communication and Stakeholder Management
3- Risk Assessment and Response Planning
4- Team Dynamics and Decision-Making Under Pressure
5- Post-Incident Review and Recovery

TARGET AUDIENCE

Managers, supervisors, and individuals in leadership roles responsible for emergency preparedness, response, and recovery within their organizations.

METHODOLOGY

A blend of interactive lectures, case studies of real-world emergencies, tabletop exercises simulating crisis scenarios, group discussions, and practical application of leadership and crisis management tools.

CONCLUSION

Upon completion, participants will be proficient in leading emergency responses, making critical

decisions under duress, and fostering resilient organizational structures capable of withstanding and recovering from crises.

DAILY AGENDA

Day 1: Understanding the Crisis Landscape

This day focuses on the fundamentals of crisis management, introducing the Incident Command System (ICS) framework and its core principles for organized response.

Day 2: Strategic Communication in Emergencies

Participants will learn to develop and implement critical communication strategies, focusing on clear messaging, stakeholder identification, and managing information flow during a crisis.

Day 3: Techniques for specific emergency scenarios.

This module covers techniques for rapid risk assessment, prioritizing threats, and developing actionable mitigation and response plans tailored to specific emergency scenarios.

Day 4: Leading Through Chaos

Focuses on the psychological aspects of leadership during emergencies, including decision-making under pressure, team motivation, and maintaining operational effectiveness.

Day 5: Learning and Rebuilding

The final day emphasizes the importance of conducting thorough After-Action Reviews (AARs), identifying lessons learned, and integrating them into future preparedness and response strategies.

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