

## CRISIS MANAGEMENT & DISASTER RECOVERY IN THE ENERGY SECTOR

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|--------------------|------------|---------------------|------------|
| <b>Start Date:</b> | 09/11/2026 | <b>End Date:</b>    | 13/11/2026 |
| <b>Categories:</b> | Oil & Gas  | <b>Venues:</b>      | Madrid     |
| <b>Formats:</b>    | In Person  | <b>Instructors:</b> |            |

### OVERVIEW

This course addresses the principles of crisis management and disaster recovery for organizations in the energy sector. It emphasizes proactive risk assessment, business continuity, stakeholder communication, and leadership under pressure.

### OBJECTIVES

By the end of this course, participants will be able to:

- Understand the phases and structure of crisis management.
- Establish a crisis response team and decision-making framework.
- Develop disaster recovery and business continuity plans.
- Communicate effectively with stakeholders and the public.
- Lead confidently during high-stakes emergencies and post-crisis recovery.

### COURSE OUTLINE

1. Crisis Management Fundamentals and Case Reviews 2. Crisis Response Planning and Team Structure 3. Disaster Recovery and Business Continuity Integration 4. Stakeholder Communication and Media Strategy 5. Post-Incident Review, Learning, and Resilience Building

### TARGET AUDIENCE

Executives, crisis managers, corporate communications leads, and risk professionals across energy and utility companies.

### METHODOLOGY

Crisis simulations, media brief workshops, resilience planning labs, and leadership coaching sessions.

### CONCLUSION

Participants will return with the ability to lead through crises and restore operations while safeguarding organizational reputation and stakeholder confidence.

## DAILY AGENDA

### Day 1: Crisis Events and Strategic Response Foundations

Understanding crisis types, escalation patterns, and response models.

### Day 2: Crisis Team Activation and Command

Roles, authority, and protocols for rapid team mobilization.

### Day 3: Disaster Recovery and Business Continuity

Designing plans to restore operations and mitigate losses.

### Day 4: Stakeholder and Media Communications

Communicating during crises to internal and external stakeholders.

### Day 5: Learning, Audit, and Resilience Planning

Post-event evaluations, continuous improvement, and building resilience.

*For more information, please contact us:*

*Email: [info@gatewayconsulting.com](mailto:info@gatewayconsulting.com) | Phone: +96522968641*

*<https://gatewayconsulting.com>*