

CROSS-FUNCTIONAL TEAM LEADERSHIP

Start Date:	03/08/2026	End Date:	07/08/2026
Categories:	Leadership Development	Venues:	London
Formats:	In Person	Instructors:	

OVERVIEW

This course prepares leaders to effectively manage and inspire cross-functional teams. It focuses on communication, conflict resolution, goal alignment, and influence across departments. Participants will gain insights into collaborative leadership models and how to navigate competing priorities for high-impact results.

OBJECTIVES

By the end of this course, participants will be able to:

- Lead and influence teams without direct authority.
- Align diverse teams around shared goals.
- Resolve conflicts and build team trust.
- Foster collaboration across functional boundaries.
- Communicate effectively with different professional groups.

COURSE OUTLINE

1- Foundations of Cross-Functional Leadership
2- Communication Across Roles and Hierarchies
3- Influencing Without Authority
4- Conflict Management and Alignment
5- Action Planning for Team Cohesion

TARGET AUDIENCE

All Supervisory Levels, Team leaders, department heads, project managers, and professionals managing cross-functional initiatives.

METHODOLOGY

Leadership labs, communication exercises, peer coaching, and real-world team simulations.

CONCLUSION

Participants will walk away equipped with the tools to unify diverse teams, lead through collaboration, and achieve alignment in complex work environments.

DAILY AGENDA

Day 1: Essentials of Cross-Functional Leadership

Explore key leadership traits, challenges of matrix teams, and aligning direction across departments.

Day 2: Communicating Across Silos

Develop messaging strategies and listening skills for navigating team dynamics.

Day 3: Influence Without Authority

Practice strategies to gain buy-in and navigate resistance from stakeholders.

Day 4: Navigating Conflict and Building Trust

Apply models for conflict resolution and rebuilding trust among team members.

Day 5: Unified Execution and Planning

Develop an action plan that enables goal alignment, follow-through, and sustainable team performance.

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