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DECISION MAKING UNDER AMBIGUITY

Start Date:	05/10/2026	**End Date:**	09/10/2026
Categories:	Management	**Venues:**	Barcelona
Formats:	In Person	**Instructors:**	

OVERVIEW

This course prepares leaders to make sound decisions when information is incomplete, conflicting, or rapidly changing. It focuses on mental models, bias awareness, and action strategies for leading with confidence through complexity.

OBJECTIVES

By the end of this course, participants will be able to: – Recognize and manage ambiguity in decision-making situations. – Use mental models and frameworks to assess uncertain scenarios. – Identify and mitigate decision-making biases under pressure. – Communicate decisions clearly and gain alignment during change. – Build resilience and confidence to decide with imperfect information.

COURSE OUTLINE

1- The Nature of Ambiguity and Complex Problem Contexts 2- Mental Models for Navigating the Unknown 3- Biases, Noise, and Emotion in Uncertain Decisions 4- Decision Communication and Stakeholder Alignment 5- Building Adaptive Decision-Making Habits

TARGET AUDIENCE

All Supervisory Levels, Executives, managers, product leaders, strategy professionals, and anyone facing high-stakes or fast-moving decisions.

METHODOLOGY

Real-case breakdowns, mental model mapping, simulation drills, group coaching, reflection journals, and scenario decision labs.

CONCLUSION

Participants will leave with a repeatable system to make high-quality decisions even in high-pressure, uncertain environments.

DAILY AGENDA

Day 1: See the Fog

Explore how ambiguity arises and how it affects decision-making.

Day 2: Think in Models

Use simple frameworks to structure decisions with limited information.

Day 3: Filter the Noise

Detect and reduce cognitive bias and emotional interference.

Day 4: Decide and Align

Communicate your thinking clearly and align others with the decision.

Day 5: Decide Forward

Build confidence, adaptability, and mental habits for ambiguity.

For more information, please contact us:
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